



giving you access

to information



## Our “WiFi” Policy



### Wireless “WI-FI” Access Policy

The London Library will provide a free Internet access point or “hot spot” for users with portable computers or devices capable of receiving wireless signals, during normal library business hours.

Library staff can provide general information or handouts for connecting your device to the wireless network, but cannot troubleshoot problems related to your wireless device or assist in making changes to your device’s network settings and/or hardware configuration. The Library cannot guarantee that your device will work with the Library’s wireless access point.

The library will not be responsible for any information (i.e. credit card) that is compromised, or for any damage caused to your hardware or software due to electric surges, security issues or consequences caused by viruses or hacking.

Printers are not available via the wireless connection at this time.

Use of our access point is governed by the London Public Library’s “Wireless ‘WI-FI’ Access Policy” and “Guidelines for use of OPLIN and the Internet Policy”.

SSID (network name) = “London Library Public Access” (without quotes)  
· WEP = disable WEP encryption  
· Mode or Network Type = Infrastructure mode or Access Point

**Library Hours:**  
Monday - Thursday, 9:00 am to \*8:30 pm  
Friday, 9:00 am to 6:00 pm  
Saturday, 10:00 am to 5:00 pm  
Sunday, \*1:00 pm to 5:00 pm  
\*Special Hours in the Summer - The Library closes at 8:00 pm Monday through Thursday and is closed Sunday.

**Contact Information:**  
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**LONDON PUBLIC LIBRARY**  
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## Welcome to “WiFi” Access at the Library



connecting you

to the world



# touching lives through technology



A part of the London Public Library  
Technology Services

## Frequently Asked Questions

### Where can I find wireless access in the Library?

Wireless is available on the Main and Lower floor of the Library.

### What do I need to access the wireless network?

To access the Library's wireless network, you need a laptop (or suitable PDA or other portable device) equipped with an 802.11 compatible wireless card. Some portable devices have wireless cards built-in while others may require you to purchase a compatible card to plug into it. Installation of the card and its associated software will vary depending upon specific device, card and operating system. Library staff cannot assist you in making changes to the device's network settings, and/or hardware configuration, nor can the Library provide network cards for your use.

### How do I connect?

In most cases, you should be able to connect with the wireless network by simply scanning for the network and opening up a browser to start surfing. Details on configuring your portal device for a wireless network may vary depending upon specific models, operating systems, and wireless cards. For specific information on how to configure or troubleshoot your wireless connection, you will need to refer to your device's documentation or see the Library's brochure General Information on "WiFi" for all Systems.

### Can I print from the wireless network?

No, there are no printers configured on the wireless network. To print, you will need to use one of the Library's public access computers.

### Is the wireless network secured?

Like most public access "hotspots", the Library's

wireless network is not secured. There can be untrusted parties between you and anybody you communicate with, and any information being transmitted could potentially be intercepted by another wireless user. Cautious and informed wireless users should choose not to transmit their credit card information, passwords and any other sensitive personal information while using any wireless "hot spot." Please take appropriate precautions when using this service. All wireless access users should have up-to-date virus protection on their laptop computers or wireless devices to assist in protecting them from harm.

### Can I access the Library's catalog and electronic databases through the Wireless Network?

Yes, access to both the Library catalog and electronic databases are available through the Library's website at [www.london.lib.oh.us](http://www.london.lib.oh.us).

### What if I have problems? Can Library staff assist?

Library staff cannot provide you technical assistance in configuring your portal device or troubleshooting wireless access problems. There is no guarantee that your wireless device will work with our network. The Library assumes no responsibility for the safety or security of a patron's personal equipment resulting from the connection to the Library's wireless network.

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fast connection



e-mail



access to databases

## General Information for WiFi

These are general guidelines and require that you understand how to configure and restore the settings of your own computer. It is best to try to use the Internet before attempting any of the changes suggested on this page.

### Wireless Card Settings:

Use the software that came with your wireless card or computer to configure the settings and to verify a connection to the library's wireless network.

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### Windows 98

1. From Control Panel, select "Network"
2. Locate the TCP/IP protocol and get into its

Properties. If using a wireless connection and more than one TCP/IP protocol is listed, look for the one associated with your wireless adapter.

3. For IP Address, select "Obtain an IP address automatically"
4. For DNS, select "Disable DNS"
5. For WINS, select "Use DHCP for WINS Resolution"

### Windows 2000 and XP

1. From Control Panel, select "Network and Dial-up Connections" or "Network and Internet Connections > Internet Connections"
2. Right-click on "Wireless Network Connection" or "Local Area Connection" and click "Properties"
3. Locate the Internet TCP/IP protocol and get into its "Properties." If using a wireless connection and more than one TCP/IP protocol is listed, look for the one associated with your wireless adapter.
4. Select "Obtain an IP address automatically" and

"Obtain DNS server address automatically."

5. For XP, right click on "Wireless Network Connection" and select "View Available Wireless Networks." Select the name of the library's wireless network (London Library Public Access) and click "Connect."

### Windows NT

1. From Control Panel, select "Network"
2. Locate the TCP/IP protocol and get into its "Properties." If using a wireless connection and more than one TCP/IP protocol is listed, look for the one associated with your wireless adapter.
3. Select "Obtain an IP address from a DHCP server" and click "OK."

### Mac OS 8 and 9

1. Select: Apple Menu > Control Panel > TCP/IP
2. Connect via "AirPort" or other wireless (WiFi) ethernet.
3. Configure "Using DHCP Server"

4. Leave Name Server and Additional Search domains blank.

### Mac OS X

1. Select: Apple Menu > System Preferences > Network button
2. Select TCP/IP tab and Configure "Using DHCP"
3. Above the TCP/IP tab, you may need to configure via "AirPort" or other wireless (WiFi) ethernet
4. Leave Domain Name Servers and Search Domains blank

### Internet Explorer Tips:

- Please note that depending on your version of software, there may be variations in the procedures.
1. From Control Panel, select Internet Options > Connections tab
  2. If you also have a dial-up connection, it should not be set to "Always dial my default connection."
  3. LAN Settings should be "Automatically detect settings" and leave the Proxy server settings blank.